



Caring for each other

Dedicated to Health Care Northeast Montana

Since 1936

Annual Report
2017



Health Services

From our family to yours



Chairman's Report

I'm pleased to present the 2017 Northeast Montana Health Services annual report, which was a year of change and growth. I am proud to work with an incredibly talented staff of professionals who are committed to enhancing the health and well-being of our community.

In this past year, NEMHS recruited new medical professionals to join our organization. New to our professional team is Dr. Susanne Levene, as well as Nasreen Keyl, a Certified Physician Assistant. Dr. Levene is certified through the American Board of Surgery in General Surgery and will also be seeing primary care patients at both Riverside Family Clinic and Listerud Rural Health Clinic.

At NEMHS, we are committed to investing in our employees and providing them with opportunities to succeed. As an organization, we collectively aspire to be representative of our core values of: compassion, dignity, respect, fairness, and trust.

Our Radiology Department received the Helmsley grant, with this money, a new CT scanner was purchased. A few advantages of this machine include; patient comfort, faster result times, better image quality, increased weight limit accommodation, and provides better patient dose monitoring.

The NEMHS Charitable Foundation had another busy year. Their events included the Golf Tournament, Dinner on the Green, Festival of Trees, and the Gun Raffle.

Faith Lutheran Home, our quality long term care facility, continues to have its five-star rating. Nursing homes with a five-star rating are considered to have above average quality. This is based on annual health inspections, staff, and quality measures. In order to receive five-star recognition, a facility must receive a five-star grade for four consecutive years.

Another successful year with our REACH program. REACH is a healthcare program geared toward promoting health education in high school students while generating their interest in pursuing a career in the medical field. It is part of our "grow your own" concept.

As a not-for-profit organization, we strategically reinvest our revenue into our facilities, as well as technology, and other resources. The year ahead promises to bring more technological advancements in patient care, which is must needed in our rural area of Northeast Montana. With your support, we will continue to fulfill our mission of improving the quality of human life in our community.

Shane Gibson, Chairman

2017 Income statement

Operating Revenue

Patient Service Revenue	\$ 34,211,522.87
Other Income	\$ 5,916,306.73
Total Revenue	\$ 40,127,829.60
Deductions from Revenue	\$ 7,397,337.10
Net Revenue	\$ 32,730,492.50

Operating Expenses

Salaries & Benefits	\$ 16,783,628.56
Payroll Taxes	\$ 1,251,064.89
Contract Services	\$ 1,658,317.40
Contract Employees	\$ 2,241,468.91
Supplies	\$ 3,973,231.13
Minor Equipment	\$ 163,037.06
Food	\$ 279,472.08
Repairs & Maintenance	\$ 711,934.30
Purchased Services	\$ 1,466,417.75
Rental & Lease	\$ 59,936.13
Utilities	\$ 405,802.56
Other Expenses	\$ 590,227.97
Insurance	\$ 306,599.19
Taxes & Interest	\$ 582,473.56
Professional Fees	\$ 274,698.43
Depreciation & Amortization	\$ 1,374,410.89
Total Expenses	\$ 32,122,720.81
Net Income from Operations	\$ 607,771.69
Other Revenue (expenses) MISC	\$ 371,061.96
Charity Care and Bad Debt	\$ 1,452,694.00
Net Income (loss)	\$ 978,833.65

Patient Highlights

	2016	2017
Clinic Visits	13,779	12,812
Actual Patient Days	2,297	2,585
Births	118	87
Emergency Room visits	8,240	7,891
Total Lab procedures	38,817	36,748
Total X-ray procedures	5,017	4,496
Total Ultrasound procedures	1,235	1,014
Mammograms	546	474
Total CT procedures	1,859	1,723
Total Operative Cases	293	144
Sleep Study Services	116	154
Physical Therapy Services (added July)	N/A	460
Full Time NEMHS Employees	256	259
Part Time NEMHS Employees	25	25
Casual Relief NEMHS Employees	95	108



Philanthropy and Grants 2018

Memories of Love: \$3,005
 Grants: \$ 527,786
 Charitable Foundation: \$ 64,000
 *Presented two payments of \$32,000 each to purchase two surgical scopes for Poplar and Trinity Hospital emergency rooms.
 Wolf Point 100 Club: \$13,612.45

Our Core Value

In pursuit of our mission, we believe the following value statements are essential and timeless:

We treat everyone with compassion, dignity, and respect.

We act with absolute honesty and fairness in the way we conduct business.

We trust our colleagues as valuable members of our healthcare team.

Our Vision

To be the first choice in healthcare.

2017 Highlights

Dr. Susanne Levene

Dr. Levene was hired full-time to our provider medical staff at NEMHS. She brings twenty four years of experience in the field of medicine, she has practiced and resided in Colorado, North Dakota, Wyoming, Idaho, and Alaska throughout her career. "I like living in small communities where you can run into your patients at the grocery store. I am excited to call this my home", said Levene.

Physical Therapy services

We also recruited and hired Bobi Burney, a Physical Therapist. This is an extremely exciting venture for NEMHS to once again, be able to offer Physical Therapy services to patients in our community.

Zoom

ZOOM was launched within NEMHS, it is a video/web conferencing communication program. This program helps keep us compliant with HIPAA regulations while having private, secured web based meetings. ZOOM is useful for anything from 1 on 1 meetings, nurse/patient to provider, or a training and meeting session with multiple people.

Sleep Study services

Sleep studies were added to our list of services. The Sleep Center has two convenient locations in both Poplar and Wolf Point. Designated rooms at the Poplar Community Hospital and Trinity Hospital provide a quiet, private setting for testing. An NEMHS sleep study can be done on patients as young as four years old.

Correctional services

Correctional services between Roosevelt County jail and NEMHS were added this year. These services provide the opportunity for an NEMHS Registered Nurse to be on site at the jail offering nursing services as needed. This saves the Roosevelt county jail transportation costs and is a more effective use of resources for both NEMHS and Roosevelt County.

Roger new COO

Roger Fisher, previous Director of Radiology, Corporate Compliance Officer, HIPAA Privacy Officer, and VP of Ancillary Services, was promoted to Chief Operating Officer (COO) for NEMHS.

Meet Our Providers



Mark Zilkoski, MD
Family Practice / Geriatrics



Abby Reum
Certified Family Nurse Practitioner



Susanne Levene, MD
General Surgery / Primary Care



Haylee Thompson
Certified Family Nurse Practitioner



Nasreen Keyl
Certified Physician Assistant



Danette McIntyre
Certified Family Nurse Practitioner



Rachel Evans
Certified Nurse Midwife



Judy Lauridsen
Certified Family Nurse Practitioner



Jude McTaggart
Certified Nurse Midwife

Our Mission

Northeast Montana Health Services is committed to improving the quality of human life in our community.



2017 Governing Board of Directors

- Shane Gibson** *Chairman*
- Stephanie McGowan** *Director*
- Sharon Bravard** *Vice-Chair*
- Steven Hackley** *Director*
- Whitney Matthews** *Secretary*
- R.J. Doornek** *Director*
- Dallas O'Connor** *Treasurer*
- Dana Buckles** *Fort Peck Tribes Representative*
- Mark Zilkoski** *Medical Staff Consultant Representative*



With grassroots efforts stretching back to the early 1900s, Northeast Montana Health Services has come a long way since the days when women with nurses' training were working in private small hospitals and the Indian Hospital of Poplar was only serving its Native American community.

Trinity Hospital Association formed in 1936 as a multi-citizen effort of creating a community hospital that could meet the needs of the growing community. Trinity Hospital, formerly a private hospital owned by Margaret Bedder Taylor, opened its doors in 1940. In Poplar, similar efforts were under way to secure a hospital, resulting in the opening of City Hospital. In the 1950s, public health

funds helped secure the path for building modern hospitals. Trinity Hospital was dedicated in 1960 and Poplar Community Hospital followed a year later.

In 1996, the hospitals merged – becoming Northeast Montana Health Services – and in 2006, implemented another phase of modernization through a \$12.5 million facility face lift made possible through tax exempt bond issue with the objectives of improving patient flow and continuing to offer quality healthcare.

Today, patients are receiving exceptional care in newly built and renovated facilities and providers are utilizing state-of-the-art equipment and technology to better treat and diagnose.

To serve you in the Wolf Point area:

- Trinity Hospital** 406-653-6500
315 Knapp St, Wolf Point, MT 59201
- Listerud Clinic** 406-653-2150
301 Knapp St, Wolf Point, MT 59201
- Wolf Point Pharmacy** 406-653-6572
1115 4th St N, Wolf Point, MT 59201

To serve you in the Poplar area:

- Poplar Hospital** 406-768-6100
211 H St E, Poplar, MT 59255
- Riverside Clinic** 406-768-6161
209 1/2 H Street E, Poplar, MT 59255
- Poplar Pharmacy** 406-768-6147
213 H Street E, Poplar, MT 59255

Web address: www.nemhs.net

