

NEMHS

2020 Annual Report



"NEMHS is Committed to Improving the Quality of Human Life in Our Community"



WWW.NEMHS.NET

ABOUT US



1936 First Hospital is Formed

The first Trinity Hospital was the home of Dr. Mark B. Listerud's grandfather. Before that, the only facilities were three private homes used for maternity care. In 1936, the first Hospital Association was formed. The first tangible change was the purchase of the old hospital and equipment from Margaret Beddor in 1940. Then an airport building from Glasgow, Montana was purchased from the Government. Unfortunately, after the building was moved to Wolf Point, it was flattened by strong winds. Paul Johnson rebuilt it as good as new. The other wings were eventually moved in from Fort Peck. The completion of the 30 room, \$1,000,000 unit was dedicated on October 16, 1948. Which included \$35,000 in equipment to open its doors to patients.

1961 Trinity Hospital Doors Are Open

The Hospital Association started building the (Wolf Point) hospital we are now using. It is brick construction and consists of 25 rooms and was a 39-bed unit. January 29, 1961, was the day that more than 2,000 people came to look at the new Trinity Hospital Building (located at 315 Knapp St., in Wolf Point, Montana). This building replaced the temporary hospital used since 1948. That Tuesday night at 9 p.m., the hospital was initiated as a six-pound boy was born to Mr. and Mrs. Clayton Sandau of Poplar. Officials said hospital costs were paid by the hospital. Two surgeries were performed in the new operating rooms that Wednesday.

1962 Faith Home Dedication

On October 14, 1962, the formal dedication of the Faith Lutheran Home began and lasted a full week. More than 2,000 people were in attendance. Completion of the Faith Lutheran Home took nearly 6 years.

1964 Trinity Hospital Pediatric Wing Built

In 1964 or 1965, a Pediatric wing was built with 5 new rooms. But the "baby boom" was over and most patients preferred outpatient servicing. The wing was too expensive to maintain. Trinity Hospital refused to consider sacrificing any of its full-service offerings. Officials believed that this kind of service was necessary for the Wolf Point area. This indicated that increased community involvement was the only answer.



1967 Trinity Hospital Ambulance Service Disputed

In 1967, the cost of ambulance service was the next up for dispute; so, a committee was put together to save this service for Trinity Hospital. They felt that an ambulance service was a very important item in the emergency system. The hospital and ambulance system have to work hand-in-hand to provide this service.

1981 Addition to Trinity Hospital for Lab, EMS, ER

A 6,000-square foot addition was made at the northwest corner of Trinity Hospital. A new laboratory, twice the size of the existing one was added and a new emergency room adjoined with two examining rooms. A two-stall ambulance garage was also added so that both vehicles could be housed at the hospital. Other features added were offices for two physicians, renovation of the existing emergency room (creating a recovery room adjacent to surgery), and connection to the hospital so that people could go directly from clinic to hospital.

Present Day NEMHS

In 1996, Northeast Montana Health service was established and the combining of two facilities occurred. Wolf Point and Poplar became one unit of healthcare to provide distinct goals of healthcare and service to the communities. Goal 1: Decrease delays to clinic services to improve access to healthcare. Goal 2: Provide sufficient healthcare services with a view to prevent community members from having to travel long distances for healthcare. Goal 3: Provide education and resources for community members affected by alcohol and substance abuse. Goal 4: Increase awareness and education of services related to chronic disease. How will NEMHS measure their success: Wolf Point and Poplar community members report greater access, awareness, and satisfaction regarding services.

CHAIRMAN'S REPORT



Another year in the books, and WOW what a ride 2020 has been. The first human case of COVID-19 was reported back in December 2019 in Wuhan, China. From there the World Health Organization declared the outbreak a Public Health Emergency of International Concern on January 30, 2020 and a pandemic on March 11, 2020.

As our previous Chairman, Shane Gibson said, health and wellness is no longer confined to the walls of our hospitals, clinics or Long-Term Care; and when our community/hospital had their first two cases of COVID-19 March 2020 it certainly proved that. We had to think out of the box and shift our paradigm. Patients stopped coming to the clinics and hospitals due to self and forced quarantines. Fear of exposure and the unknown were paralyzing. Our clinics set up visits by teleconference and telephone. IT helped patients set up ZOOM on their home computers and cell phones. Faith Lutheran Home was thrown into a battery of requirements and our family of residents were isolated from their loved ones; some passed on without family to be with them. Our community saw their loved ones being flown to larger hospitals and too many died.

The positive energy between our communities and facilities was never felt more as Fort Peck Tribes, Indian Health, Roosevelt County, Montana State Disaster, and NEMHS put aside differences and worked side by side helping each other with equipment, PPE, medicine, staff, testing and whatever needed to be done. *I am so proud of our communities.*

As with any disaster, special funds were made available to hospitals, clinics and Long-Term Care facilities across our nation. NEMHS's loss in revenue during this time was approximately \$2,000,000.00. Not only were there no hospital or clinic patients, but all outpatient services and pharmacy fell to all-time lows. All projects and equipment purchases had to be put on hold. Whenever there's a storm, a rainbow usually follows and NEMHS was able to capitalize on funding from the CARES ACT and Payroll Protection Plan which kept our facilities and many others afloat during this time.

Through it all, we continued our mission of providing quality care, in whatever form it took. We continue to be passionate about caring for you in sickness and want to contribute to your wellness.

Get ready 2021, HERE WE COME!!!



Steven Hackley, Chairman

NEMHS Board of Directors

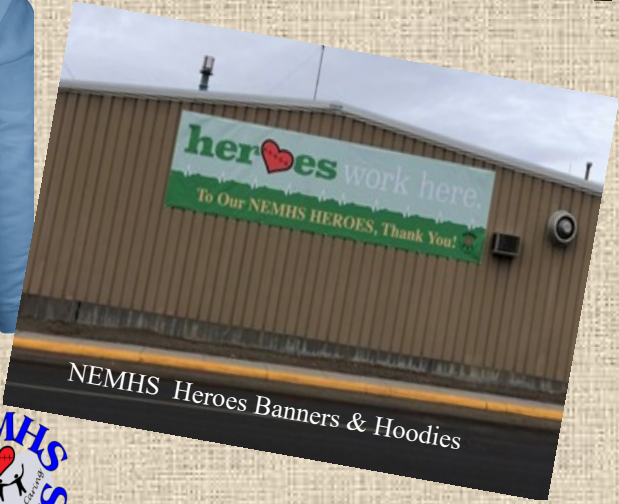
Steven Hackley, Chairman, Director at Large
Dallas O'Connor, Vice Chairman, Trustee, Director
Shane Gibson, Trustee, Director
Stephanie McGowan, Treasurer, Director
Dr. Mark Zilkoski, Chief of Staff

Dana Buckles, Director
Dan Moudree, Director
Tori Matejovski, Director
Whitney Matthews, Recorder

NEMHS HIGHLIGHTS



National Guard at FLH



NEMHS Heroes Banners & Hoodies




Informational Display Board

NEMHS HIGHLIGHTS



Wolf Point 100 Club Donations




was born on November 30, 1925, the daughter of Norwegian immigrants Nels and Amanda Christianson. She spent eight years in a one-room school and went on to graduate from Wolf Point High School in 1943. Later that year she entered nurse's training at Trinity Nursing College in Minot, North Dakota. Jean graduated with her RN degree in late December 1946, three days before she married Ted Schwinden in Butte, Montana! Jean was an Army Cadet Nurse but the war ended before being called to active duty.

Jean worked in the Butte hospital until she and Ted moved to Missoula in 1947. She also worked at a Missoula hospital until she gave birth to her first son, Michael, in June 1948, followed by her daughter, Chrys, in September 1949.

In 1950, the Schwindens moved to Minneapolis where Ted went to graduate school while Jean cared for her son and daughter in a 20' x 24' home. The family spent summers in the Wolf Point area, and in 1954 moved back to the family farm, where her second son, Dore, was born in 1956.

The Schwinden family's gift to Northeast Montana Health Services is in honor of Jean Schwinden and will help provide much needed services for the women in a community which was so dear to Jean's heart.



Jean Schwinden Memorial Plaque



3D Mammography Machine



NEMHS Charitable Foundation Donation

NEMHS HIGHLIGHTS



EMS Community Safety



EMS Graduates



NEMHS
Cold Weather
Drive



2020 INCOME STATEMENT

For Fiscal Year Ending June 30, 2020



	2019	2020
Assets:		
• Total Current Assets	13,737,773	29,393,114
• Plant, Property & Equipment	8,442,000	8,446,586
• Long Term Investments	1,213,544	1,361,096
• Assets Whose Use is Limited	2,685,324	2,744,463
• Other Assets	5,553,004	5,567,972
Total Assets	31,633,664	47,513,231

Liabilities and Net Assets

• Total Current Liabilities **	6,660,089	15,986,817
• Long Term Liabilities	9,875,273	7,510,332
• Total Liabilities	16,535,362	25,209,420
• Net Assets with Donor Restrictions	130,397	45,220
• Net Assets W/O Donor Restrictions	14,965,886	22,298,643
Total Liabilities with Net Assets	31,631,646	47,513,231

Consolidated Statement of Operations

Operating Revenue:

• Total Operating Revenues	33,637,280	40,277,370
• Total Operating Expenses	33,287,828	33,523,228
• Non-Operating Gains (losses)	745,320	578,615
• Increase (decrease) in Unrestricted Asset	1,282,911	7,332,757
Charity Care	573,348	722,463

Chart A



FUNCTIONAL EXPENSES

Salaries & benefits Medical Supplies Non-Medical supplies Depreciation

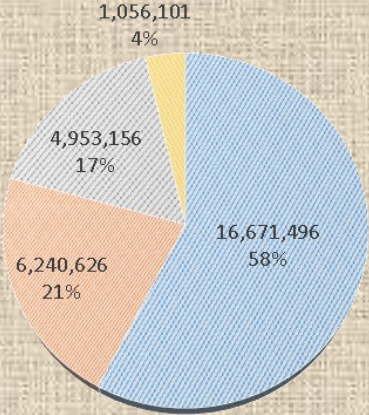
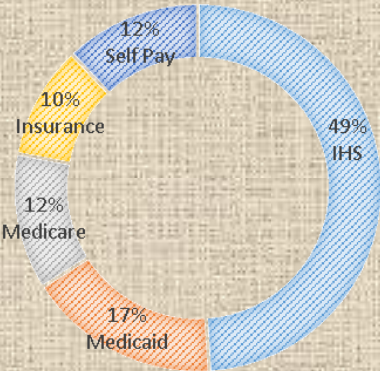


Chart B

PERCENTAGE OF ACCOUNTS PAYABLE

IHS Medicaid Medicare Insurance Self Pay



CEO REPORT



Phew!!!! What a ride FY20 was! The first half of FY20 started out like any other year. We were on track with our budget and things were moving along at a predictable pace. But, by December 2019 we were hearing snippets of Wuhan China, and some human disease called COVID-19; and who in the world was this Dr. Fauci that spoke of pandemics and quarantines, scaring everyone? Little did we know that in three short months healthcare would be rocked and tested like at no other time. On March 11, 2020, a pandemic was declared by the World Health Organization due to COVID-19.

NEMHS did what every other facility was doing...activating their Emergency Operation Plan, shutting down their services, putting up barriers, going to endless webinars listening to people who did not understand this any better than we did. Meetings were endless. We quickly found ourselves in a supply crisis. You could not steal a mask because nobody had one. Our clinics and hospital were effectively shut down as there were literally no patients. Because we had no patients our statistics dropped to an all-time low as did our financials. By the end of FY 20 NEMHS experienced an approximate 2-million-dollar loss that could be directly attributable to COVID. Through the CARES ACT, the Payroll Protection Plan, and many other grants, NEMHS was able to keep ahead.

But you know who didn't win...every Long-Term Care Facility in this country. Yes, they received some money but they paid dearly. Nursing Homes saw our mothers, fathers, grandmas, grandpas, aunts, uncles, friends and loved one's battle this by themselves in isolation, cut off from everyone they held dear. They lived alone. They died alone. No one, family member or resident can make that kind of hurt go away. Thank God for FLH staff! Without them, our residents would have had no one. That is not how your "golden" years are supposed to be.

I could definitely go on, but we all know how the chapters played out and the story isn't finished yet. So it is that we need also to focus on the great accomplishments we did see. Through this all, we were able to recruit a new Physician, Dr. Steven Murrell, a Family Nurse Practitioner, Kelsey Haugo and Tom Schultz, CRNA.

Whenever there's a storm, a rainbow usually follows. Many other services or programs that were put on hold will be brought to fruition as soon as we get back to whatever our new normal will be. But hey...Life's a dance we'll learn as we go.



Margaret B. Norgaard

NEW PROVIDER



NEMHS is proud to announce our new medical provider Dr. Steven Murrell, who joined us in April of 2020.

Dr. Murrell completed his residency at the University of Oklahoma and received his medical degree from the Medical University of the Americas in Nevis, West Indies in 2007. He specializes in Family Medicine and Obstetrics and is board certified by the American Board of Family Medicine. He has also recently accepted the role of Medical Director at Faith Lutheran Home.

Dr. Murrell describes himself as a country doctor, caring for people from birth to death. His passion is obstetrics and his mission is to help make the birthing experience as natural as possible. By providing an environment that focuses on comfort, love, security and safety, Dr. Murrell wants to ensure every mother can look back on her delivery as a positive event. High touch, low tech is how Murrell describes his approach to childbirth.

Dr. Murrell lives in Wolf Point with his wife and six of their thirteen children. When he does have free time, he likes to dabble in wine making, gardening, playing the piano and singing. He also serves as a traveling clergyman for the United Episcopal Church of North America.

Dr. Murrell's motto comes from Ephesians 5:16; "Strengthen ye the weak hands and confirm the feeble knees".

Please join us in welcoming Dr. Murrell to the community and his positions with NEMHS.



NEW PROVIDER



NEMHS is pleased to announce our new Family Nurse Practitioner Kelsey Haugo. Many of you may already know her from her RN position; as Kelsey has been employed with NEMHS for the last eight years. She is now in practice as a FNP in Poplar at Riverside Family Clinic.

Kelsey is a native of Scobey, Montana who grew up around medicine, coming from a family of Pharmacists. Having a mother with medical needs and working as a CNA in high school also influenced Kelsey's decision to pursue a career in the medical field. She graduated from MSU Bozeman, and was first hired at NEMHS in February of 2013, now returning as a Family Nurse Practitioner in August of 2020.

Kelsey was married two years ago and is the proud mother of a one-year-old son. She enjoys spending time outdoors camping, golfing and getting to Fort Peck Lake in the summer.

She is looking forward to building her practice and making long term connections with her patients in all aspects of their healthcare concerns. Kelsey's goal is to provide ongoing care for her patients from diagnostic to treatment. "I like the problem solving that goes into diagnosing, it's like putting puzzle pieces together," said Kelsey. Her emphasis is on proactive health care, making sure to have yearly checkups and following up on healthcare needs.

Please join us in welcoming Kelsey to the community in her new position of Family Nurse Practitioner at NEMHS.



NEW PROVIDER



NEMHS is pleased to introduce Mariah Sumerel, Physical Therapy Assistant at Trinity Campus.

Mariah grew up in Washington before moving to Montana. She used the summer before moving to look for work outside of WA, spending 10 days exploring Montana and part of Wyoming. "I have always lived near big cities, and wanted to experience more rural living. I decided to work for NEMHS instead of moving to WY because WY ended up being very similar to WA", states Mariah.

She is a licensed Physical Therapist Assistant and also has a general Associates she received prior to starting the PTA program. Mariah went to school at Olympic College in Bremerton, Washington for her PTA degree, and Tacoma Community College in Tacoma, WA for her AA.

Being athletic as a child meant many trips to the physical therapist for Mariah. Rehab for children is meant to be engaging and fun while helping them recover and it sparked her interest as a possible career choice when she got older. While working toward her first AA, she spent two hundred hours interning with different medical professionals, getting a better understanding of what field she would be interested in making a career. Mariah considered Ultrasound, X-ray, PT, OT and Respiratory Therapy. She was accepted into a Respiratory Therapist Program but decided that Physical Therapy was the right decision for her.

Mariah has had her PTA license for 2 years. She spent her first-year practicing in Washington and has been in Montana for a year this May.

"I like spending my free time hiking in the mountains, practicing shooting my bow, hunting, and gardening. I also have enjoyed photography for most my life, and have been in the process of starting my own business", said Mariah.

She would like to continue to help the community in returning to their prior level of function, and in time hopefully help the Nursing Home improve their rehab program for the residents.

Please join us in welcoming Mariah to the community and her PTA position at NEMHS.



SENIOR MANAGEMENT TEAM



Demi Wilkinson, CFO
VP Fiscal Services



Joby Flynn
VP Senior/Long Term
Care Division



Scott Nefzger
VP Support Services



Lauri Handy
VP Clinics



Elaine Long
VP Nursing Services



Nonette Brown
VP Clinical Support



Stuart Conner
VP Information Systems



Roger Fisher
COO



Peg Norgard
CEO

DEPARTMENT MANAGERS



Julie Kauffold	Human Resources
Mary Hoversland	Business Office
Verna Cotton	Accounts Payable
Cynthia Christian	Nursing/Admin Support
Micha Norgaard	Comptroller
Whitney Matthews	Materials Management
Laken Pollock	HIM
CeCe Lambert	Activities
Sharon Hoffman	Dietary/Care Plan
Mary Boysun	FLH Nursing/Care Plan
Shanna Kust	Social Services
Katie Haynie	Occupational Therapy
Nick Kelusa	Physical Therapy
Patsy White	DON Senior / Long Term Care
Nicole Paulson	CNO, Poplar Community Hospital
Tacy Strand	CNO, Trinity Hospital
Mark Jones	Lab
Gina Nefzger	Listerud Rural Health
Michael Phipps	Infection Control
Robin Warren	Education
Randy Iverson	Information Technology, Poplar
Dewey Loegering	Plant Management, Poplar Community Hospital
Ron Keiser	Plant Management, Trinity & Faith Home
Christine Mendoza	Environmental Services/ Laundry
Roseanne Erickson	Retail Pharmacy
Dolly Tattoo	Hospital Pharmacy
Nonette Brown	Quality Assurance
Debra Wagner	Data Coordinator
James Wilson	EMS, Trinity Hospital
Michael Eylander	EMS, Poplar Hospital
Monica Hanson	Radiology
Brittani Headdress	Central Scheduling
Beth Pickthorn	NEMHS Charitable Foundation
Edie YellowRobe	Marketing
Dr. Mark Zilkoski	Chief of Staff



Riverside Family Clinic
209 1/2 H Street E
Poplar, MT 59255

Listerud Rural Health Clinic
301 Knapp St.
Wolf Point, MT 59201
406-653-6500



Faith Lutheran Home
1000 6th Ave N
Wolf Point, MT 59201
406-653-1400

Poplar Retail Pharmacy
213 H St
Poplar, MT 59255
406-768-6147



Wolf Point Retail Pharmacy
1115 4th Ave North
Wolf Point , MT 59255
406-653-6572